**Email Composition and Sending**

1. **As a user, I want to compose new emails using a rich text editor so that I can format text and include links or lists as needed.**
2. **As a user, I want to attach files to my emails from my device or cloud storage so that I can share documents and images easily.**
3. **As a user, I want to save drafts automatically so that I don't lose any data if I close the email accidentally.**
4. **As a user, I want to schedule emails to be sent at a later time or date so that it reaches the recipient at an appropriate time.**
5. **As a user, I want to see delivery status updates (sent, failed) so that I know whether my email has been successfully sent or needs attention.**

**Receiving and Reading Emails**

1. **As a user, I want to receive notifications for new emails so that I am aware of incoming communications without needing to constantly check my inbox.**
2. **As a user, I want to filter spam and suspicious emails automatically so that my inbox remains clean and secure.**
3. **As a user, I want to customize how I view my emails (e.g., list view, conversation view) so that I can browse my emails in a way that suits my preference.**

**Email Organization**

1. **As a user, I want to organize my emails into folders and labels so that I can keep my inbox organized according to my personal or work needs.**
2. **As a user, I want to mark emails as important or star them so that I can easily find them later.**
3. **As a user, I want to archive old emails so that I can clean up my inbox without permanently deleting messages.**

**Searching and Retrieval**

1. **As a user, I want to search for emails by sender, subject, or keywords so that I can find specific messages quickly.**
2. **As a user, I want to retrieve emails from the trash or archive so that I can recover messages that were mistakenly deleted or archived.**

**Email Interaction**

1. **As a user, I want to reply to or forward emails so that I can easily communicate with others or share information.**
2. **As a user, I want to manage email subscriptions by easily unsubscribing from marketing emails directly through the email interface.**

**Security and Privacy**

1. **As a user, I want to block senders or mark emails as phishing attempts so that I can protect myself from unwanted or harmful content.**
2. **As a user, I want to encrypt sensitive emails so that unauthorized parties cannot easily access the content.**

**Multi-Account Management**

1. **As a user, I want to manage multiple email accounts from a single interface so that I can seamlessly switch between personal and work emails.**

**Accessibility and Inclusivity**

1. **As a user, I want to use accessibility features (like voice-to-text or high-contrast modes) within the email management module so that I can use the service comfortably regardless of any disabilities.**